

# Public service reform in practice: seven insights from Operation Modulus

**1** Co-production requires time, focus, flexibility and targeted coordination of existing resources

**2** A shared commitment to work with the beneficiary group as asset-holders requires individual leadership and commitment

**3** The provision of desired and meaningful opportunities maximises the success

**4** Co-production builds trust and can lay the groundwork for prevention

**5** An anchor organisation can help to maximise impact

**6** Leadership may come from outside traditional public services

**7** Mechanisms are needed to share learning across communities

Discover more in *The Operation Modulus approach: further lessons for public service reform*

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